Student Complaint Resources

The University of Texas at Dallas Undergraduate Online Catalog includes procedures to assist students in expressing and resolving complaints, issues, and questions that may arise during their academic careers. This web page provides information about specific procedures and their respective web links.

Nondiscrimination Policy

- [Equal Educational Opportunity Statement](#)

Students seeking further information, or related complaint procedures, please refer to the policies below.

- [Nondiscrimination Policy - UTDBP3090](#)
- [Prohibited Discrimination and Sexual Harassment Sexual Misconduct Policy - UTDBP3102](#)

Student Code of Conduct

The University of Texas at Dallas (UT Dallas) has developed its policy regarding student conduct and discipline in accordance with The University of Texas System (UT System) Regents Rules and model policy. Each student and student organization is charged with notice, knowledge of, and compliance with the contents and provisions within the Student Code of Conduct. Reporting to the Dean of Students, the Office of Community Standards and Conduct seeks to support the mission of The University of Texas at Dallas by promoting integrity, civility, and community on campus.

Recognizing that students make mistakes, our offices strive to help them acknowledge their personal responsibilities as members of the University community through fairly and consistently upholding the Student Code of Conduct. By doing so, we help bring student actions into congruence with the expectations set forth by the University while challenging them to demonstrate ethical decision-making and personal integrity. Procedures are defined and described in the [Student Code of Conduct, UTDSP5003](#). Copies of these rules and regulations are available to students in the Office of Community Standards and Conduct, where staff are available to assist students in interpreting the rules and regulations (SSB 4.400, 972-883-6391).

Academic Grievances and Procedures

In attempting to resolve any student grievance regarding grades, evaluations, or other fulfillments of academic responsibility, it is the obligation of the student first to make a serious effort to resolve the matter with the instructor, supervisor, administrator, or committee with whom the grievance originated (hereafter called "the respondent") Individual faculty members retain primary

responsibility for assigning grades and evaluations. Procedures for student grievances are found in the University's [Student Grievances Policy, UTDSP5005](#).

Grades

- [Changing Grades](#)
- [Incomplete Grades](#)

Final Examinations

- [Petition to take Final Examinations on Different Days](#)

Disciplinary Actions and Procedures

- [Academic Disciplinary Policies](#)
- [Student Code of Conduct, UTDSP5003](#)

Class Registration and Withdrawals

- [Adding or Dropping a Class](#)
- [Drop Appeal Procedures](#)

To withdraw for non-academic reasons, students must complete a written petition detailing the nature of the request and include supporting documentation. Grounds on which such requests may be granted include, but are not limited to, documented serious medical conditions and exigent family circumstances.

- [Non-Academic Withdrawals](#)
- [Appeal of a Denied Petition for Non-Academic Withdrawal](#)

Transfer Credits

- [Resolution of Transfer Disputes for Lower-Division Courses](#)

Tuition and Financial Aid (including Residency Classification)

- [Tuition and Financial Aid Policies and Procedures](#)
- [Refund of Tuition and Fees](#)
- [Other User Fees (including Parking Regulations)](#)

Military Service

- [Option to Withdraw, Receive Incomplete Grade or Receive Final Grade](#)

Religious Holy Days

- [Disagreements About Religious Holy Days Absences](#)

Family Educational Rights and Privacy Act (FERPA) and Student Records

- [FERPA and the Handling of Student Records](#)
- [Handling Alleged Violations of FERPA Policy](#)

Resources for Students to Obtain Assistance and/or Additional Information

- [Dean of Students](#)
- [Office of Community Standards and Conduct](#)

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