Student Complaint Resources

The University of Texas at Dallas Graduate Online Catalog includes procedures to assist students in expressing and resolving complaints, issues, and questions that may arise during their academic careers. This web page provides information about specific procedures and their respective web links.

Nondiscrimination Policy

- Nondiscrimination Policy Statement
- Equal Educational Opportunity Statement

Student Conduct

- Student Conduct and Appeals

Academic Grievances and Procedures

- Student Grievances Policy
- Rules, Regulations, and Statutory Requirements: Grievance Procedures
- Procedures to Appeal Academic Decisions

Grades

- Changing Grades
- Incomplete Grades

Final Examinations

- Petition to take Final Examinations on Different Days

Academic Standing

- Academic Good Standing

Class Registration and Withdrawals

- Schedule Changes: Dropping, Adding, and Withdrawing from Courses

Transfer Credits

- Transfer of Credit Hours Dispute and Resolution

Graduation

- Graduation Time Limits

Tuition and Financial Aid (including Residency Classification)

- Tuition and Required Fees
• **Refund of Tuition and Fees**
• **Other User Fees (including Parking Regulations)**

Military Services
• **Option to Withdraw, Receive Incomplete Grade or Receive Final Grade**

Religious Holy Days
• **Disagreements About Religious Holy Days Absences**

Family Educational Rights and Privacy Act (FERPA) and Student Records
• **Handling Alleged Violations of FERPA Policy**
• **Handling of Student Records**

Resources for Students to Obtain Assistance and/or Additional Information
• **Dean of Students**
• **Judicial Affairs**