Student Complaint Resources

The University of Texas at Dallas Undergraduate Online Catalog includes procedures to assist students in expressing and resolving complaints, issues, and questions that may arise during their academic careers. This web page provides information about specific procedures and their respective web links.

Nondiscrimination Policy

- Nondiscrimination Policy Statement
- Equal Educational Opportunity Statement

Student Conduct

- Student Conduct and Appeals

Academic Grievances and Procedures

- Student Grievances Policy
- Rules, Regulations, and Statutory Requirements: Grievance Procedures
- Procedures to Appeal Academic Decisions

Grades

- Changing Grades
- Incomplete Grades

Disciplinary Actions and Procedures

- Academic Disciplinary Policies

Class Registration and Withdrawals

- Adding or Dropping a Class
- Drop Appeal Procedures
- Medical Withdrawals
- Non-Academic Withdrawals
- Appeal of a Denied Petition for Non-Academic Withdrawal

Transfer Credits

- Resolution of Transfer Disputes for Lower-Division Courses

Tuition and Financial Aid (including Residency Classification)

- Tuition and Financial Aid Policies and Procedures
- Refund of Tuition and Fees
• **Other User Fees (including Parking Regulations)**

Military Service

• **Option to Withdraw, Receive Incomplete Grade or Receive Final Grade**

Religious Holy Days

• **Disagreements About Religious Holy Days Absences**

Family Educational Rights and Privacy Act (FERPA) and Student Records

• **Handling Alleged Violations of FERPA Policy**
• **Handling of Student Records**

Resources for Students to Obtain Assistance and/or Additional Information

• **Dean of Students**
• **Judicial Affairs**