HMG T 6404 Service Quality Improvement and Patient Satisfaction

HMG T 6404 Service Quality Improvement and Patient Satisfaction (4 semester hours) Provides the tools physicians need to grow their practices by improving the quality of their patient service processes. Topics include how to identify and improve key service processes, redesigning critical service processes to improve operating efficiency, and developing products and services that add patient value. (4-0) T (2016-02-05 21:51:42)